



## \*OFFICIAL PRESS RELEASE\*

December 14, 2021

Following concerns expressed by a small number of customers, Costco took immediate steps to withdraw the Irish Rover 2021 Advent Calendar for Dogs, item 2462182 from sale. Costco has contacted customers who had purchased it and will provide a full refund on return.

Irish Dog Foods has commenced an immediate investigation into the quality issues raised and have opened a helpline for customers who may have further queries. If you, or someone you know has purchased the Irish Rover 2021 Advent Calendar for Dogs, item 2462182, at a Costco warehouse or on [Costco.ca](http://Costco.ca) between October 1, 2021 and December 8, 2021, out of an abundance of caution, please stop feeding the treats to your pet immediately.

At Irish Dog Foods we follow very strict food safety & quality measures in the manufacturing of our products. We are a leading manufacturer in own-label and branded pet foods and treats. Located on the food island of Ireland we supply to over 30 countries around the world. From farm to feeding bowl we supply Quality Assured products.

At Irish Dog Foods we test 5 individual samples per batch, selected at random. In total there were 285 individual tests for Enterobacteriaceae and Salmonella carried out for the component treats of the advent calendar and all showed NO DETECTION. Irish Dog Foods is confident that the treats involved were microbiologically sound leaving their facility and were all within their required strict specifications.

Although, a small number of the advent calendars were reported to have bugs present, it is not a widespread event. As per above, our rigorous microbiological testing was conducted successfully for each and every individual batch of the treats contained in the calendar. There is no reason to believe there is any food safety issue. However, as such the calendar falls short of Costco's and Irish Dog Foods high quality standards and therefore we recommend that you return the calendar for refund.

There is no reason to believe this would cause any type of illness on consumption.

This item was sold exclusively to Costco in Canada and is not being sold in any other retail outlets.

Costco has very strict quality control practices and requires all vendors to adhere to all such requirements. Vendors must provide proof of a third party audit certification for any facility that is used. These inspections were completed and passed all necessary requirements.

This is a voluntary recall, and is not being recalled for safety issues, but "quality" issues.

If your dog is unwell, it is likely that the treats don't agree with your dog, or perhaps have ingredients that are new to your dog. Whilst all the ingredients are approved by AAFCO, every dog is different and may be intolerant of some ingredients.

Again, you may return the Calendar to a Costco warehouse for a full refund on your next visit. For more information, please contact Irish Dog Foods by telephone at 888-671-8851 (Monday to Friday 8am to 5pm) or [info@irishdogfoods.com](mailto:info@irishdogfoods.com)

We apologize for any inconvenience this may cause and ask you to please pass this information along to anyone to whom the product may have been given.

Irish Dog Foods